

# Service Directory

## 1. Early Years Communication and Language Development Service (EYCLDS) – Bolton Start Well

Description	<p>A communication and language service for children 0-5 years and their families and professionals working with families, providing advice, guidance, support, assessments, individual and group interventions on speech, language and communication issues including:</p> <ol style="list-style-type: none"> <li>1. Telephone advice</li> <li>2. CPD training opportunities, including bespoke training around communication &amp; language needs</li> <li>3. Access to Communication Champion briefings</li> <li>4. Guidance for families &amp; professionals around key communication &amp; language issues</li> <li>5. Access to key documents and resources through Start Well website (see link below)</li> <li>6. Supportive visits are available for educational settings</li> <li>7. Advice on accessing different elements of the Pathway</li> </ol>
Access Criteria	Every Child; Extra Help; Getting More Help from multi agencies
Access & Contact Details	<p>Early Years Communication &amp; Language Development Service, Heaton Centre, New Hall Lane, Bolton BL1 5LF            Tel: 01204 338 349            Email: <a href="mailto:BoltonStartWell@bolton.gov.uk">BoltonStartWell@bolton.gov.uk</a>            Web: <a href="http://www.boltonstartwell.org.uk">www.boltonstartwell.org.uk</a></p>

## 2. Bolton Families Information Service (FIS) & Local Service Directory

Description	<p>Provide impartial information and advice on a wide range of issues that affect families including:</p> <ol style="list-style-type: none"> <li>1. Parenting and family support</li> <li>2. Access to a range of health services</li> <li>3. Local leisure activities, clubs and groups</li> <li>4. Education; including support with admissions process</li> <li>5. Finding and arranging quality childcare or nursery education</li> <li>6. Health and well-being including physical activity, nutrition and weight management support</li> <li>7. Money matters, grants and benefits</li> <li>8. Support if you are thinking of working in childcare, becoming a childminder or setting up a childcare business</li> </ol>
Access Criteria	Every Child
Access & Contact Details	<p>Families Information Service, Access Bolton, Bolton Town Hall, Victoria Square, Bolton BL1 1RU            Tel: 01204 332 170            Email: <a href="mailto:families@bolton.gov.uk">families@bolton.gov.uk</a>            For contact details of local and national support organisations including the latest leisure activities and events visit:  <a href="http://www.localdirectory.bolton.gov.uk/">http://www.localdirectory.bolton.gov.uk/</a></p>

### 3. Children's Integrated Health & Wellbeing Service 0-19/25 specialist Public Health Nursing Service

Description	Providing a universal service for all children 0-19/25 years. We provide an enhanced service for children, young people and families who may have additional health needs, such as special educational needs, looked after children and children, young people and families who require safeguarding support.
Access Criteria	
Referral Criteria	0-19 Children and Young People's Health and Wellbeing Service (Public Health Nursing Team) Pikes Lane Centre, Deane Road, Bolton. BL3 5HP Tel: 01204 462 325 Chat Health Messaging Service: Parent/Carer Line: 07507331751 Web: <a href="http://www.boltonft.nhs.uk/services/bolton-childrens-integrated-health-and-wellbeing-service/for-families/">http://www.boltonft.nhs.uk/services/bolton-childrens-integrated-health-and-wellbeing-service/for-families/</a>

### 4. Early Help/Integrated Working Team

Description	The Early Help Integrated Working Team provides advice, support, guidance documents and training on Early Help processes (including Information Sharing and the Lead Professional Role)
Access Criteria	For practitioners requiring advice and support on Early Help processes.
Access & Contact Details	Integrated Working Team, Ground Floor Castle Hill Centre, Castleton Street, Bolton BL2 2JW Tel: 01204 331 392/4 Email: <a href="mailto:boltonISA@bolton.gov.uk">boltonISA@bolton.gov.uk</a> Web: <a href="http://www.homestartbolton.org.uk">http://www.homestartbolton.org.uk</a> / <a href="http://www.boltonsafeguardingchildren.org.uk">www.boltonsafeguardingchildren.org.uk</a>

### 5. Early Years SEN Inclusion Fund

Description	The Early Years SEN Inclusion Fund is for those children who already have identified needs and have agencies working together to support them. It will be based on the needs of the child and will support the practitioners to improve the child's early learning and development outcomes. The funding is available to support funded children who live in Bolton aged 2, 3 and 4 in nursery schools and classes, private or voluntary settings or those with childminders. The application process will use the existing assessments made by the Early Years provider and other agencies as a basis for funding allocation. The level of funding awarded will vary depending on the child's level of need and may be used by the provider to enhance staffing ratios for part of the week in order to meet the child's needs.
Referral Criteria	Offered to schools and settings based on assessed needs of the child.
Access & Contact Details	Bolton Start Well Service (SEND & Inclusion Team), Harvey Start Well Children's Centre, Shaw Street, Bolton BL3 6HU Tel: 01204 338 149 Web: <a href="http://www.boltonstartwell.org.uk">http://www.boltonstartwell.org.uk</a> Email: <a href="mailto:startwellsend@bolton.gov.uk">startwellsend@bolton.gov.uk</a>

## 6. Early Years Pupil Premium (EYPP) and Pupil Premium Grant (PPG)

Description	<p>EYPP and PPG are sources of additional funding available to providers to support the learning and development of eligible children. EYPP is available for children aged 3 and 4 years and PPG are available to children of school age. The criteria for eligibility can be found at</p> <p><a href="http://www.boltonstartwell.org.uk/wp-content/uploads/Funded-Early-Education-and-Child-care-Entitlement-Operational-Guidance-final.pdf">http://www.boltonstartwell.org.uk/wp-content/uploads/Funded-Early-Education-and-Child-care-Entitlement-Operational-Guidance-final.pdf</a>. These are the most financially disadvantaged and providers are required to describe the ways in which they have used funding to meet a child's needs.</p>
Referral Criteria	Targeted – offered to eligible children.
Access & Contact Details	<p>Bolton Start Well Service (Quality and Outcomes Team), Harvey Start Well Children's Centre, Shaw Street, Bolton BL3 6HU</p> <p>Tel: 01204 338 149 Web: <a href="http://www.boltonstartwell.org.uk">http://www.boltonstartwell.org.uk</a></p>

## 7. Maternity / Midwifery Service

Description	A universal health service for pregnant women and women who have recently had a baby. Provide full midwifery, maternity and neonatal care.
Referral Criteria	Every Child
Access & Contact Details	<p>Maternity Services, Royal Bolton Hospital, Minerva Road, Bolton BL4 0JR</p> <p>Tel: 01204 390 612 – Maternity Triage Tel: 01204 390 023 – Comm. Midwifery Web: <a href="http://www.boltonft.nhs.uk/services/maternity/">http://www.boltonft.nhs.uk/services/maternity/</a></p>

## 8. Neonatal Behavioural Assessment Scale (NBAS)

Description	An in-depth assessment intervention assessing infant functioning in all four systems (autonomic, motor, state and social interactive), observing a baby's strengths and identifying areas for support.
Referral Criteria	Can be done up to 8 weeks of age – need identified following NBO.
Access & Contact Details	<p>0-19 Children and Young People's Health and Wellbeing Service (Enhancing Families Team), Pikes Lane Health Centre, Deane Road, Bolton BL3 5HP External referrals should be emailed to the Enhancing Families team.</p> <p>Tel: 01204 463 695 Email: <a href="mailto:Enhancing.Families@boltonft.nhs.uk">Enhancing.Families@boltonft.nhs.uk</a> Web: <a href="http://www.boltonft.nhs.uk/services/bolton-childrens-integrated-health-and-wellbeing-service/for-families/">http://www.boltonft.nhs.uk/services/bolton-childrens-integrated-health-and-wellbeing-service/for-families/</a></p>

## 9. Newborn Behavioural Observations (NBO) System

Description	A relationship building intervention that offers individualised information to parents about their baby's abilities and behaviours. The aim is to promote a positive bond between parent and child, and thereby promote optimum development.	
Referral Criteria	Every Child - Routinely offered up to 3 months of age	
Access & Contact Details	Via Community Midwifery & Health Visiting services	
	Maternity Services, Royal Bolton Hospital, Minerva Road, Bolton BL4 0JR Tel: 01204 390 023 – Comm. Midwifery Web: <a href="http://www.boltonft.nhs.uk/services/maternity">http://www.boltonft.nhs.uk/services/maternity</a>	0-19 Children and Young People's Health and Wellbeing Service (Enhancing Families Team). Pikes Lane Centre, Deane Rd, Bolton. BL3 5HP Tel: 01204 462 325 Web: <a href="http://www.boltonft.nhs.uk/services/bolton-childrens-integrated-health-and-wellbeing-service/for-families/">http://www.boltonft.nhs.uk/services/bolton-childrens-integrated-health-and-wellbeing-service/for-families/</a>

## 10. Paediatric Speech and Language Therapy Service

Description	A specialist service providing universal, targeted and specialist support for children ages 0-19 with speech, language communication, feeding and swallowing difficulties, their parents and the workforce working with these children.	
Referral Criteria	Getting more help from multi agencies and further help from specialist service	
Access & Contact Details	Paediatric Speech and Language Therapy services, Brightmet Health Centre, Brightmet Fold Lane, Bolton, BL2 6NT	
	Tel: 01204 462 670 Email: <a href="mailto:CommunityTherapyAdmin@boltonft.nhs.uk">CommunityTherapyAdmin@boltonft.nhs.uk</a>	

## 11. Start Well Service - Locality Offer

Description	There are a variety of early intervention and prevention services and activities provided by Bolton Start Well for families. These include stay, play and learn sessions, family support and other interventions. The service provides these in Start Well Centres, community venues, family homes and online via Bolton Start Well at Home Facebook Group.	
Referral Criteria	Pregnant women, children and families	
Access and Contact Details	Via Families Information Service / Local Service Directory (see above). See Appendix 5 for Start Well Children's Centre contact details.	

## 12. (The) Incredible Years

Description	A series of interlocking and comprehensive parenting programmes developed by Carolyn Webster-Stratton including: IY Baby (0-8 months); IY Toddler (1-3 years); and IY Pre-School (3-6 years). The programme's aim is to improve parent-child interaction, build positive nurturing relationships and attachment, preventing and treating early onset conduct behaviours and emotional problems. IY programmes are delivered by multi-agency teams.	
Referral Criteria	Getting more help from multi agencies - Offered to families based on assessed need.	
Access & Contact Details	External referrals should be emailed to the Enhancing Families team Email: <a href="mailto:EnhancingFamilies@boltonft.nhs.uk">EnhancingFamilies@boltonft.nhs.uk</a> Web: <a href="http://www.incredibleyears.com">http://www.incredibleyears.com</a>	

### 13. Video Interactive Guidance (VIG)

Description	VIG promotes successful interactions between parents and infants as a framework for identifying positive moments in communicative exchanges. These moments are selected by focusing on the way in which an infant's communication is responded to by adults. Parent-infant interactions are then filmed and edited, to produce a short film that focuses on what is working well. The family and professional review the successful moments together, focusing on when the adult has responded in an attuned way to the infant.
Referral Criteria	Getting more help from multi agencies - Offered to families based on assessed need.
Access & Contact Details	External referrals should be emailed to the Enhancing Families team Email: <a href="mailto:Enhancing.Families@boltonft.nhs.uk">Enhancing.Families@boltonft.nhs.uk</a>

