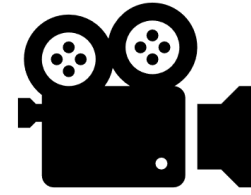




## **Bolton Children Safeguarding Partnership “Network Bite” Webinar**

# **Bolton Family Hubs**



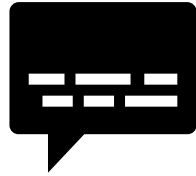


The event is being recorded

## House Keeping



Remember to place yourself on mute



Use the chat or unmute to ask a question



Copies of slides will be sent out after the session



# Troubleshooting

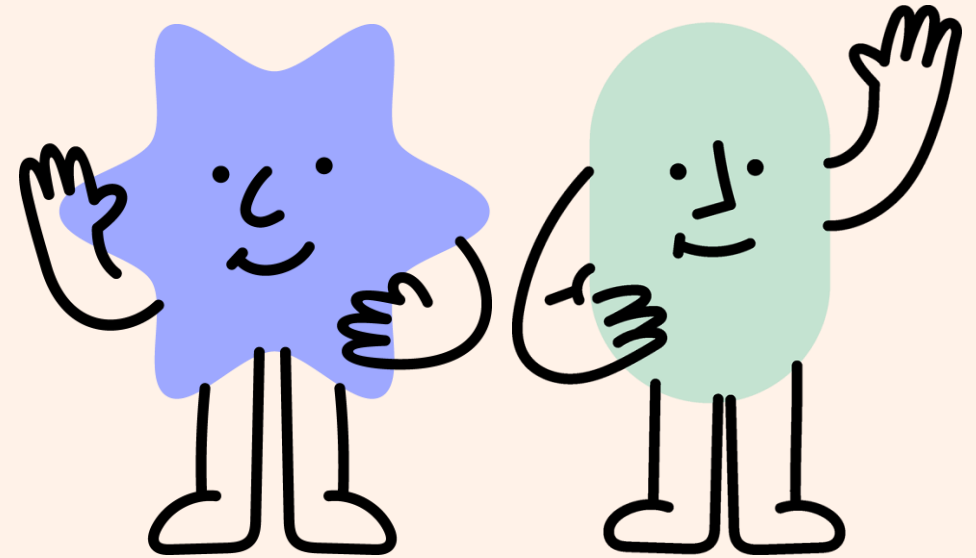


- Can't see the presentation?
- Slides not advancing?
- Sound not good?
- Screen freezes?

Network Bite session

# **BOLTON FAMILY HUBS**

Thursday 3<sup>rd</sup> July 2025



# The aim of today's session



- To understand the background to the Family Hub Programme
- To understand what a Family Hub is, where our Family Hubs are and how we deliver the Family Hubs programme in Bolton
- To understand what the wider Bolton Family Hub Network is
- To understand the services available and how we're improving Access, Connections and Relationships
- To understand the additional offer available through the Start for Life strands

# What are Family Hubs?

*The Best Start for Life report*  
was published in March 2021.



- Highlighted the importance of the first 1001 days of a child's life
- Identified some key action areas for improving support and access
- Set the path for the launch of the Family Hubs and Start for life programme in Nov 2021

## Action Areas

### *Ensuring families have access to the services they need*

1. **Seamless support for families:** a coherent joined up Start for Life offer available to all families.
2. **A welcoming hub for families:** Family Hubs as a place for families to access Start for Life services.
3. **The information families need when they need it:** designing digital, virtual and telephone offers around the needs of the family.

### *Ensuring the Start for Life system is working together to give families the support they need*

4. **An empowered Start for Life workforce:** developing a modern skilled workforce to meet the changing needs of families.
5. **Continually improving the Start for Life offer:** improving data, evaluation, outcomes and proportionate inspection.
6. **Leadership for change:** ensuring local and national accountability and building the economic case.

# What are Family Hubs?



The **Family Hubs and Start for Life Programme** is jointly led by the DfE and DHSC and aims to help meet the commitments set out in the [\*The Best Start for Life report\*](#)

## The programme will:

- Create a network of Family Hubs for children and young people 0-19 (up to 25 for SEND) and their families.

## The Family Hubs will:

- Provide a **single access point** to a **range of services** for families – a ‘front door’ to **universal** and **early help** services – and involve **co-location** of services and professionals.

## The 3 delivery principles:

### ACCESS

*Providing families with a clear, simple point of access for help/support*

### CONNECTION

*Improving connections between services, professionals & sectors*

### RELATIONSHIPS

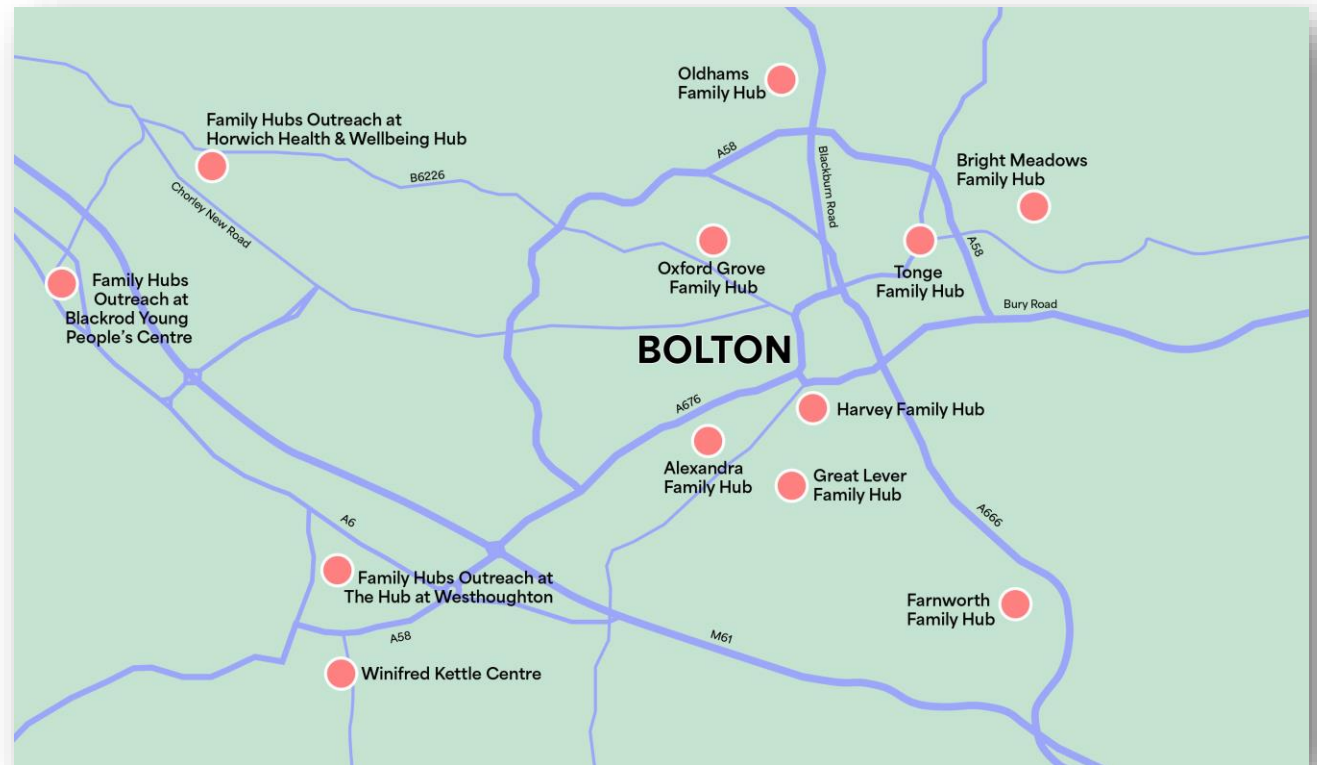
*Having a family focus - relationships are key - building on strengths*

# Our Bolton Family Hubs



**By Autumn 2025, we will have 8 Family Hubs in Bolton**

- Bolton's first five Family Hubs were launched in autumn 2023 (*Alexandra, Great Lever, Farnworth, Oxford Grove and Tonge*)
- Then Bright Meadows Family Hub opened in November 2024.
- Oldhams and Harvey Start Well Centres are providing the same Family Hub offer but will be officially launched as Family Hubs in Autumn 2025.





# Our Bolton Family Hubs



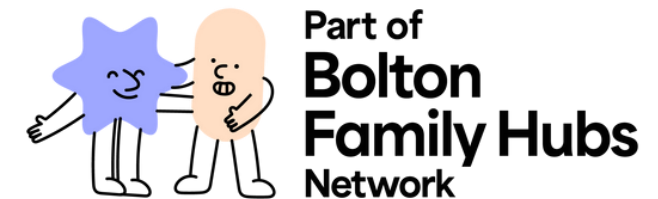
- Alexandra Family Hub – [Blackledge Street – BL3 4BL](#)
- Bright Meadows Family Hub – [Greenroyd Avenue – BL2 5DD](#)
- Farnworth Family Hub – [King Street – BL4 7AP](#)
- Great Lever Family Hub – [Leonard Street – BL3 3AP](#)
- Oxford Grove Family Hub – [Shepard Cross Street – BL1 3BH](#)
- Tonge Family Hub – [Starkie Road – BL2 2ED](#)
- Oldhams Start Well Centre – [Forfar Street – BL1 6RN](#)
- Harvey Start Well Centre – [Shaw Street – BL3 6HU](#)



# The Bolton Family Hubs Network



- Not all delivery of Family Hub services happens in our Family Hub buildings
- We have outreach sites in Horwich, Blackrod and Westhoughton
- We have a network of providers delivering from other venues including schools, early years settings, libraries and community venues to meet local need
- *Ultimately, if you work with children and families in Bolton, providing free interventions to support their development and/or health and wellbeing, then you can consider yourself as part of the wider Family Hubs Network*
- You might see different Family Hub network logos used by partners delivering activities as part of the wider network



# The Family Hubs offer



- The Family Hub offer supports the delivery of **24 core services** for families
- This includes the **Start for Life offer** for families with children from conception to 2 years old at their core (to support the first 1001 days)
- The wider offer supports families with children and young people 0-19s (up to 25 with SEND)

1. Activities for children aged 0-5
2. Birth registrations
3. Welfare and debt advice
4. Domestic abuse support
5. Early language and the home learning environment
6. Early Childhood Education and Care (ECEC) and financial support (Tax-Free Childcare, Universal Credit childcare)
7. Health visiting 0-5 (inclusive of the Start for Life period)
8. Housing
9. Infant feeding support
10. Intensive targeted family support services, including those funded by the Supporting Families programme
11. Local authority 0-19 public health services, based on local needs assessments
12. Mental health services (beyond Start for Life parent-infant mental health)
13. Maternity/midwifery
14. Nutrition and weight management
15. Oral health improvement
16. Parent-Infant Relationships and Perinatal Mental Health Support
17. Parenting Support
18. Reducing Parental Conflict
19. SEND support and services (inclusive of the Start for Life period)
20. Stop smoking support
21. Substance (alcohol/drug) misuse support
22. Support for separating and separated parents
23. Youth Justice services
24. Youth services - universal and targeted

Family Hub Principles

# SUPPORTING ACCESS

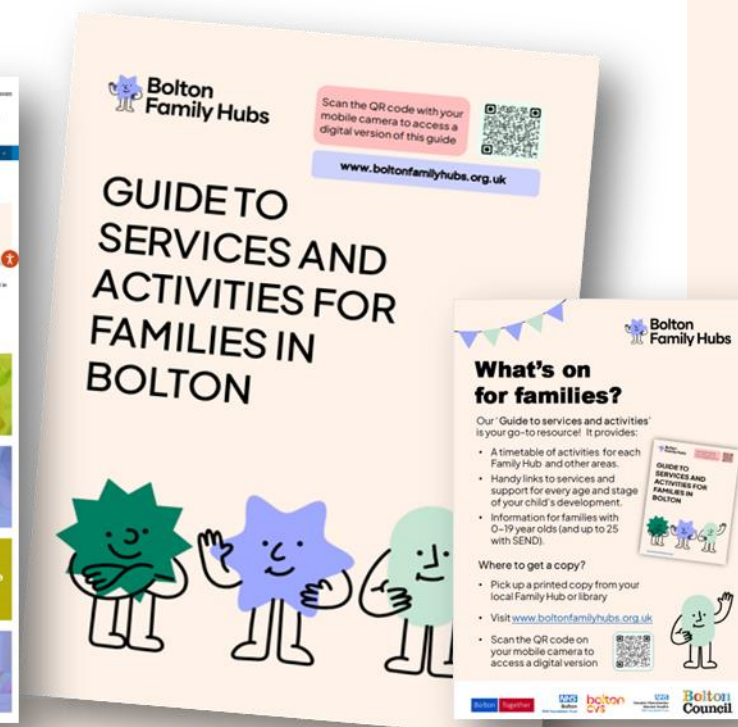
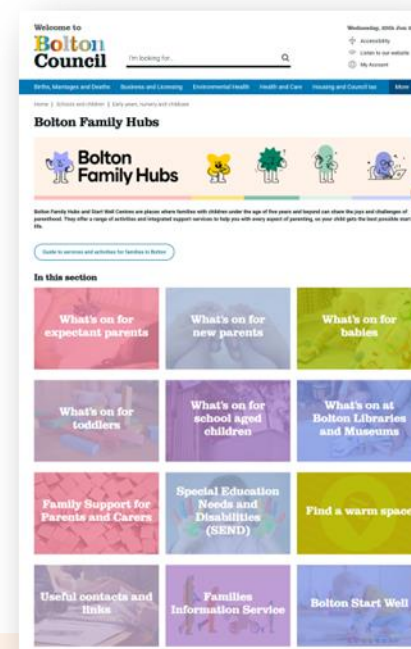
# How are we supporting ACCESS?

**We're supporting families to access the 24 core services and the additional offer by:**

- Providing services within Family Hub buildings (co-locating teams)
- Ensuring Family Hubs are welcoming family friendly spaces (opening times)
- Providing services elsewhere in the community through the wider Family Hub Network
- Providing virtual/online sessions and/or information
- Supporting digital inclusion

**INCREASING AWARENESS of the offer through:**

- Website [www.boltonfamilyhubs.org.uk](http://www.boltonfamilyhubs.org.uk)
- FH Guide to services
- FH Guide to services poster





# How are we supporting ACCESS?

## INCREASING AWARENESS of the offer through:

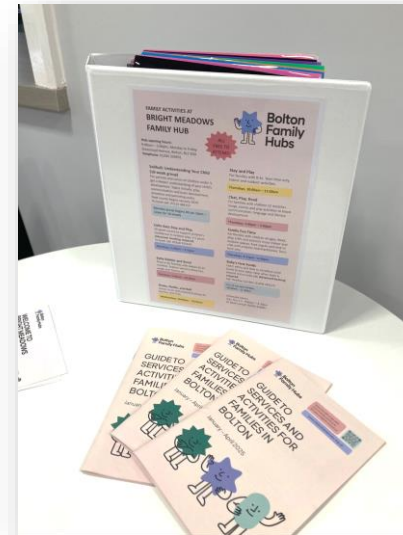
- TV screens
- Display boards
- Leaflet folders
- Facebook pages:



Bolton Family Hubs  
<http://bit.ly/43eTVXM>



Bolton Early Years 0-5s  
<https://bit.ly/4ic98wY>



Family Hub Principles

# SUPPORTING CONNECTIONS

# How are we supporting CONNECTIONS?



- Co-location of services within Family Hubs
- Operational meetings for staff working in each Family Hub
- Family Hub area network meetings (Horwich, Westhoughton, Blackrod)
- Start for life partnership meetings
- Workforce Newsletter

email [fhworkforcenewsletter@bolton.gov.uk](mailto:fhworkforcenewsletter@bolton.gov.uk) to be added to distribution list





Family Hub Principles

# SUPPORTING RELATIONSHIPS

# How are we supporting RELATIONSHIPS?



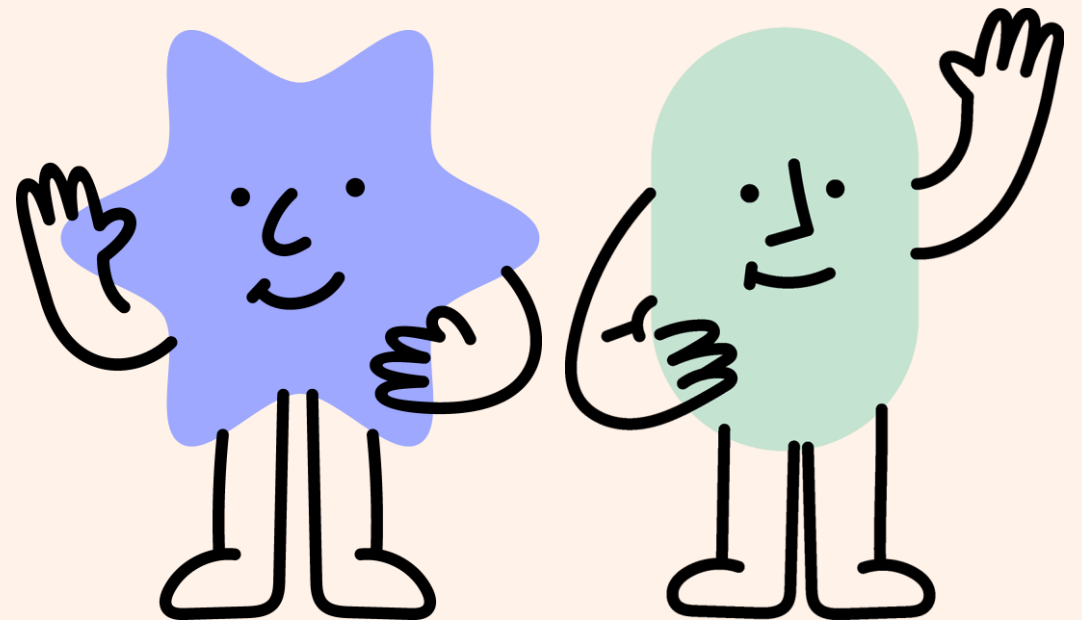
- Putting relationships at the heart of everything we do
  - Strengths based approach – building on family strengths
  - Working with families to co-design services (parent panel, feedback forms)
  - Community work – taking out into communities
- 
- Any questions?
  - Family Hub video <https://youtu.be/6FaOTfhxJUU>

# LET'S TAKE A BREAK...



We invite you to take a few moments to look at the website and open the current guide to services

[Guide to services and activities for families in Bolton](#)



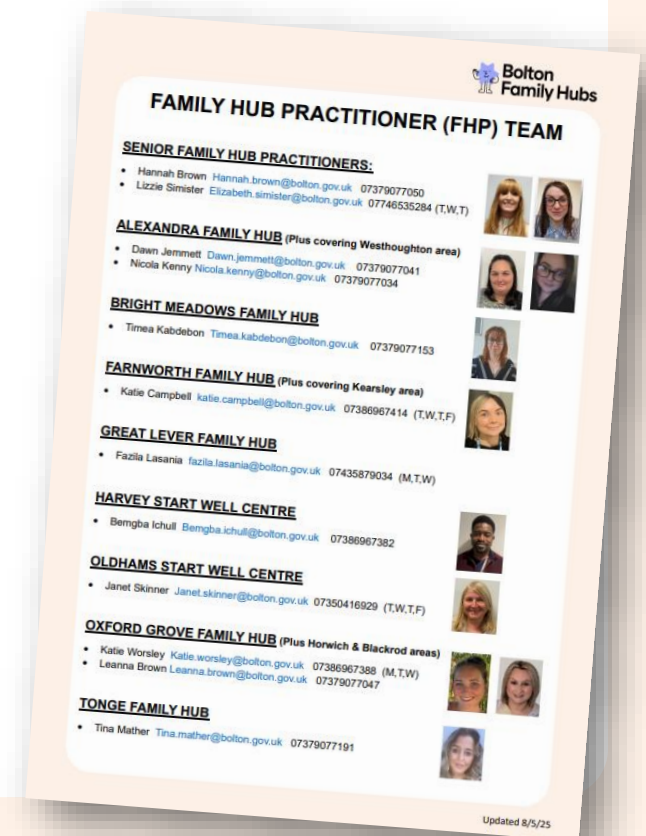
# Family Hubs – The offer



- The Family Hub offer supports the delivery of **24 core services** for families
- This includes the **Start for Life offer** for families with children from conception to 2 years old at their core (to support the first 1001 days)
- The wider offer supports families with children and young people 0-19s (up to 25 with SEND)
- Bolton has received additional funding to strengthen our Start for Life offer around 5 key areas and delivery of this involves 5 key partners

1. Activities for children aged 0-5
2. Birth registrations
3. Welfare and debt advice
4. Domestic abuse support
5. **Early language and the home learning environment**
6. Early Childhood Education and Care (ECEC) and financial support (Tax-Free Childcare, Universal Credit childcare)
7. Health visiting 0-5 (inclusive of the Start for Life period)
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18. Reducing Parental Conflict
19. SEND support and services (inclusive of the Start for Life period)
20. Stop smoking support
21. Substance (alcohol/drug) misuse support
22. Support for separating and separated parents
23. Youth Justice services
24. Youth services - universal and targeted

- Commissioned (with Bolton NHS Foundation Trust) to establish the **Family Hub Practitioners**
- The **Family Hub Practitioner (FHP)** team officially commenced January 2024:
  - 2 x senior Family Hub Practitioners
  - 12 x Family Hub Practitioners
- FHPs based in each of the 6 Family Hubs and 2 Start Well Centres, as well as covering Westhoughton, Horwich, Blackrod and Kearsley.
- FHP role includes:
  - Baby Babble & Bond groups (0-12mths) – [Delivered in all Family Hubs and external sites.](#)
  - Chat Play Read groups (12mths – 4yrs) – [Delivered in all Family Hubs and external sites](#)
  - Family Fun Time drop-ins (All ages) – [Delivered in all Family Hubs](#)
  - Co-delivery of Solihull parenting groups - [4 groups a week/term](#)
  - Co-delivery of 'Let's get talking' groups with EYCLDS – [2-4 a week](#)
  - REAL 1-1 home visits with 3-4 year olds
  - Update of Family Hub display boards, TVs and maintenance of family friendly spaces within the hubs
  - Distributing Family Hub guides/ flyers within the community
  - Delivery of events (REAL, Family Food & Fun, school events)
  - Promotion of Family Hubs and the wider offer in the community



# Bolton NHS Foundation Trust



## Our role within the Family Hubs is to:

- Work to align the Start for Life offer and Family Hubs programme into existing core services, as well as contributing to governance processes and codesigning the Family Hubs offer
- Increase access to perinatal parenting support and extend existing face to face antenatal education provision through the introduction of Pregnancy Circles
- Provide staff to enhance the skill mix of the Family Hub Practitioner Team
- Provide a Senior Family Hub Practitioner to provide support to the development of the Family Hub Practitioners as well as contribute to the development of infant feeding and antenatal work
- Provide an Infant Feeding Co-ordinator to support Family Hubs to achieve accreditation with the Baby Friendly Initiative (BFI) – Including staff training, audits and support

# GMMH

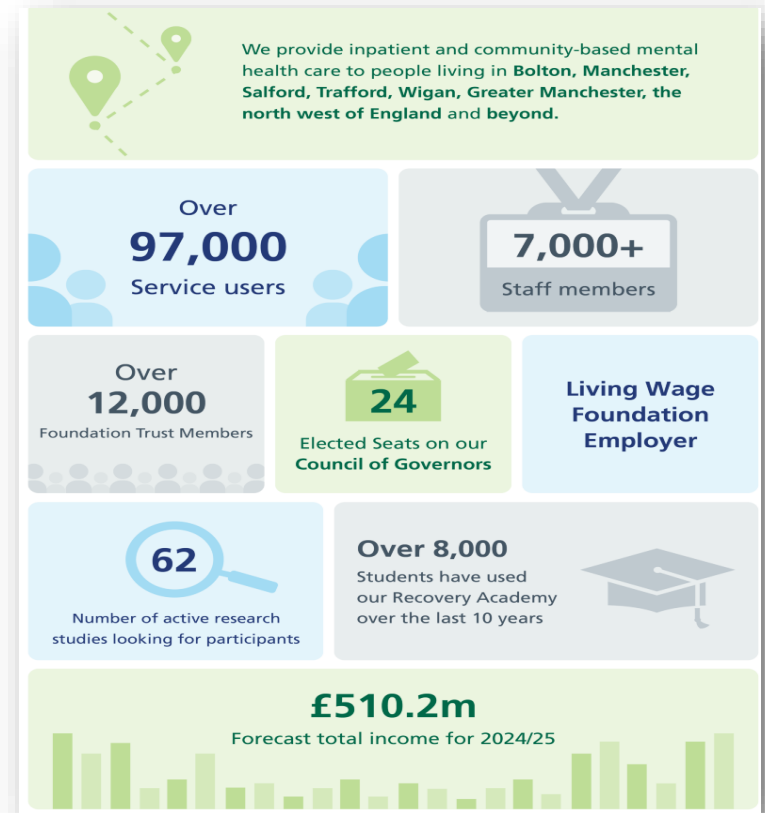


Greater Manchester Mental Health Trust provides mental health services for all age groups around the Greater Manchester area.

GMMH have been commissioned under the best start for life Initiative to delivery support for families in Bolton with mild to moderate infant mental health needs.

Delivering Care that Matters: We are committed to changing the way we deliver our services, ensuring people receive the right support at the right time and in the right place, embracing a 'community-first' approach.

Our goal is to deliver outcome-focused, evidence-based care that truly makes a difference.







Programme Manager

✉ [Katrina.Fletcher@BoltonTogether.Org.Uk](mailto:Katrina.Fletcher@BoltonTogether.Org.Uk)

🌐 [Bolton-Together.Org.Uk](http://Bolton-Together.Org.Uk)

Bolton

Together



**Bolton  
Family Hubs**





# About Us

Through voluntary sector-led collaboration, we deliver high-quality, cost-effective integrated services for children, young people, and their families in Bolton. Our focus is working in partnership to support Bolton families and improve outcomes.

## Our Services



### **IThrive Service: 2-25 Years**

Supporting Children and young people with their Emotional Health. A range of Bolton VCSE's offer support through our IThrive Offer. Find out more here: [IThrive Overview of Services](#)



### **Bolton Together Family Hub Programme**

Through integrated working we offer Early Years services as part of our Family Hub programme Offer. Find out more here: [Bolton Together's Early Years Offer](#)



### **Holiday Food and Activity Programme and Youth Offer**

Supporting Children and young people with Outreach support and delivery of diverse activities.



### **Social Media**

LinkedIn: [Bolton Together](#)  
Email: [BoltonTogether@boltontogogether.org.uk](mailto:BoltonTogether@boltontogogether.org.uk)

## Key Achievements

- ✓ Delivery of IThrive to 2 - 19 years (25 with SEND)
- ✓ A robust and comprehensive membership with 43 Voluntary, Community and Social enterprise organisations.
- ✓ Co-designing the Family Hub Offer in Bolton
- ✓ Sharing good practice and supporting CYP through the IThrive programme 2 - 19 years
- ✓ Peer support offer, supporting parents/carers
- ✓ 1039 referrals received into the IThrive Hub 2024
- ✓ Impactful Cross Sector collaboration and impactful reports and outcomes. See here to find out more: [Bolton Together Early Years Report Jan - Mar 2025](#)



**Chief Executive Officer**  
**Louise McDade**

Bolton

Together

# Crafting a shared vision



Within the Family Hub Programme, Bolton Together plays a multifaceted role. We coordinate the VCSE delivery of Family Hub-funded early years services, providing essential support to the Bolton Together commissioned organisations to assist them in their support for young children and their families.

We work with our commissioned members, the NHS, partners and Bolton Council to:



Co-design from  
the start across  
providers and  
families



Shared vision  
and goals



Measuring  
outcomes and  
impact



Connecting partners and  
avoiding duplication  
Sharing good practice and  
identifying gaps

# Bolton Together Family Hub Delivery

- Infant Feeding: Peer support on the maternity ward, in Family Hubs, in the community, online and more.
- Parent Engagement: Over 1000 parents consulted, a panel of 12 parents and outreach consultation.
- Parent and Perinatal Infant Mental Health : One to one and group peer support in family hubs and at home.
- Parenting (The Solihull Approach): 10-week bookable group with incredible support and impactful outcomes.
- Stay, Play, and Learn – HLE: Over 15 sessions per week delivered across Bolton in family hubs and community centres, ranging from forest school, to soft play.

## Collaborative Approach

- Build strong partnerships with statutory agencies.
- Deliver a cohesive and unified service offer for families.
- Focus on Family Needs and Partner agency needs.
- Services are evidence based, family-focused, flexible, and responsive.
- Tailored to meet the unique needs of each family.
- We prioritise inclusivity and accessibility within the Family Hub framework.
- Reliable Quality Delivery, including Quality Visits, Support, Training and Reporting



Bolton Together





# Bolton CVS



## Our Purpose

- To work alongside Bolton's Voluntary, Community and Social Enterprise (VCSE) sector; supporting them to do what they exist to do, as well as they possibly can.

## Our Role in Family Hubs

- To promote Family Hubs and the services provided, identify barriers to families accessing services, connect those organisations to Family Hub Practitioners where appropriate.
- Work with groups who are not currently accessing Family Hubs to promote the services available and understand their needs.
- To support VCSE groups connected, or with the potential to connect, to Family Hubs to be safe, well run and sustainable.

You can contact us by emailing [info@boltoncvs.org.uk](mailto:info@boltoncvs.org.uk)



# Start for Life strands



**Let's look at what the additional offer is for each of the strands:**

1. Infant Feeding
2. Parent Infant Mental Health and Parent Infant Relationships
3. Parenting
4. Early Language and Home Learning Environment
5. Parental engagement

# INFANT FEEDING

# Infant feeding co-ordinator

- Co-ordinator Role and partnership working
- Supporting Family Hubs to achieve Baby Friendly Initiative (BFI) Accreditation:

## **Stage 1 = Firm foundation:**

Infant feeding policy  
Breastfeeding friendly environment  
The Code

## **Stage 2 = Educated workforce:**

Training all staff working for the family hubs  
Audit

## **Stage 3 = Parent experiences:**

Audit  
Support available

- Clinic for complex infant feeding challenges
- Peer support within the Family Hubs



**We are a breastfeeding  
friendly hub ☺**

You are welcome to feed your baby  
in any of our public spaces

Please let staff know if there is anything we can do to help you feel  
more comfortable with feeding your baby whilst you are here,  
including access to a quiet space if you would prefer.

### **For more information and support:**

Pick up a copy of our Family Hubs 'Guide to  
Services and activities' from reception or scan  
the QR code to access a digital version, then  
visit the 'support with infant feeding' pages.



# Infant feeding support



- Breastfeeding Together are a Peer Support Charity, commissioned by Bolton Together, to provide peer support alongside statutory services to help families get any additional support they may want or need to meet their infant feeding goals.
- We have over 40 trained and experienced Peer Supporters, both staff and volunteers who provide Peer Support 365 days of the year.





# Support available



## Antenatal Support

- 1:1 information and support
- Face to Face and Online Sessions
  - Preparing to Breastfeed
  - Plan and Prepare for Parenthood
  - Breastfeeding your Newborn
  - Safer Sleep for Babies
  - Introducing Solid Foods

## Community Support

- Home Visiting
- 1:1 Support
- Breastfeeding Groups
- Midwife Clinics
- Telephone Support Line
- Infant Feeding Equipment available to hire for free

## Hospital Support

We provide Peer Support over 7 days a week on the Maternity Wards.

## Live Web Chat

We are available every evening between 7-10pm, 365 days a year.

## Connect and Share UK

Closed Facebook page for parents to seek support 24 hours a day, 365 days a year.

## Out of Hours Support

Available 9.30am-10pm 7 days a week.

Bolton

Together

# Groups available



## Breastfeeding Drop-in Groups:

- Deliver 5 a week, one each day, within the Family Hubs.
- Pregnant and breastfeeding parents and siblings are welcome!
- The groups are free to join, no need to book
- Delivered by our Practitioners and supported by our Volunteers.



## Pregnancy Information Sessions:

- **Plan and Prepare for Parenthood** - Gives families information about what to expect when their baby arrives
- **Preparing to Breastfeed** - Gives families all the information they need to breastfeed their new baby.

Visit our website [www.breastfeedingtogether.co.uk](http://www.breastfeedingtogether.co.uk)

Or call 07742 234496 for more information



Bolton Together

# PARENT INFANT MENTAL HEALTH & PARENT INFANT RELATIONSHIPS

# PIMH & PIR Services

## Baby In Mind (BIM)

Baby in mind is a time limited project which has been commissioned under the “best start for life” initiative and is delivered in partnership by GMMH Bolton Parent and Infant Relationship Service (PAIRS). The team are comprised of specialist parent infant mental health practitioners.

The Baby in Mind team have a presence across multiple family hub sites and further information can be found in the Padlet.

**Padlet for  
professionals**



**Padlet for  
Parents**



**Contact:**

[babyinmind.pairs@gmmh.nhs.uk](mailto:babyinmind.pairs@gmmh.nhs.uk)



# Baby in Mind – Our work:

## For families

- Information Advice and Guidance Sessions – Information, advice and guidance sessions also referred to IAG's are 1 hour 15 minutes slots for the BIM practitioner to support reflection of what could currently be impacting their relationship and what this experience might be like for the baby.
- Antenatal Group – Your Baby and You
- Direct clinical work – BIM provide some low-level interventions when a need has been identified.

## For Professionals

- Professional Consultations – To support the professional explore further support for the family and help to keep baby in mind.
- Training and reflective practice group supervision



# Home-Start HOST offer



Home-Start HOST offers Parent-Infant Mental Health (PIMH) support, including training for volunteers and direct support to families with young children.

## How we work:

- **Support for Families:** We work with families in Bolton, to address Parent-Infant mental health, aiming to promote positive early relationships and support family wellbeing.
- **Volunteer Role:** Volunteers play a crucial role in supporting families, often providing practical and emotional support through home visits. [Home-Start HOST](#) provides training to enhance volunteers' knowledge and skills in PIMH, in partnership with NHS Early Attachment and Parent-Infant services.
- **Community Focus:** Home-Start Host aims to raise awareness and understanding of PIMH within diverse communities, helping to identify and support families who may be hesitant to seek help.

# How do we do this?



Our antenatal and PIMH trained Coordinator will meet families and discuss the best support for them.

Our Diversity Coordinator supports families where there may be language issues preventing them from seeking support.

Our PIMH group worker runs 3 groups in family hubs where parents can attend with their babies helping the parent to “see” their baby” giving them space to reflect and share their feelings in a small safe space.

Our wonderful PIMH trained volunteers Volunteers play a crucial role in supporting families, often providing practical and emotional support through home visits.

# Contact details



- [info@homestarthost.org.uk](mailto:info@homestarthost.org.uk)
- [0161 344 0669](tel:01613440669)
- [01204 216 537](tel:01204216537)
- [Making a family support referral | Home-Start HOST](#)



# Baby Babble and Bond

- The Family Hub Practitioners deliver weekly Baby Babble and Bond sessions across all Family Hubs in Bolton.
- The sessions promote bonding and attachment opportunities for families with children aged 0-12months, through sensory exploration and songs.
- Plus the team explore a different topic each week such as 'Taking care of you' and provide information and advice as well as signposting to other services where families can receive more support.



# PARENTING SUPPORT (UNDER 3'S)

# Solihull groups



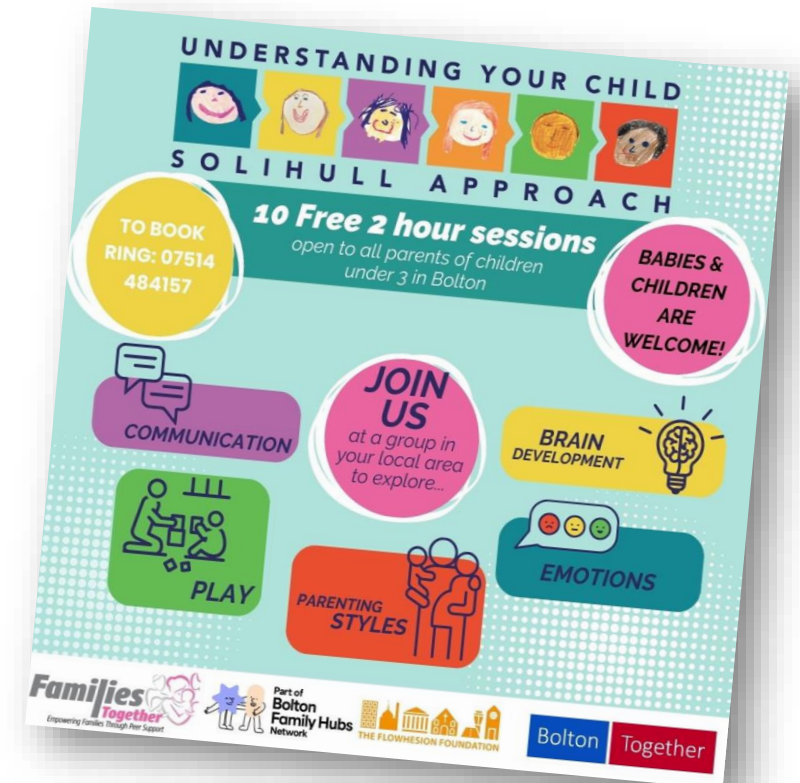
**Families Together** lead on the delivery of Solihull's '***Understanding Your Child***' Parenting Groups, alongside Flowhession Foundation and the Family Hub Practitioners.

## The groups:

- Aimed at parents/families with a child under 3.
- 2-hour session each week for 10-weeks

## The group is beneficial for families who would like to:

- Know more about their child's development
- Have a greater understanding of their child
- Develop positive parenting strategies
- Meet with other parents



# Solihull groups



The 10-week groups use Containment, Reciprocity & Behaviour management to explore:

---

**Tuning into your child/children**

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**Exploring feelings**

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**Different parenting styles**

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**Communication & what is being communicated through behaviour**

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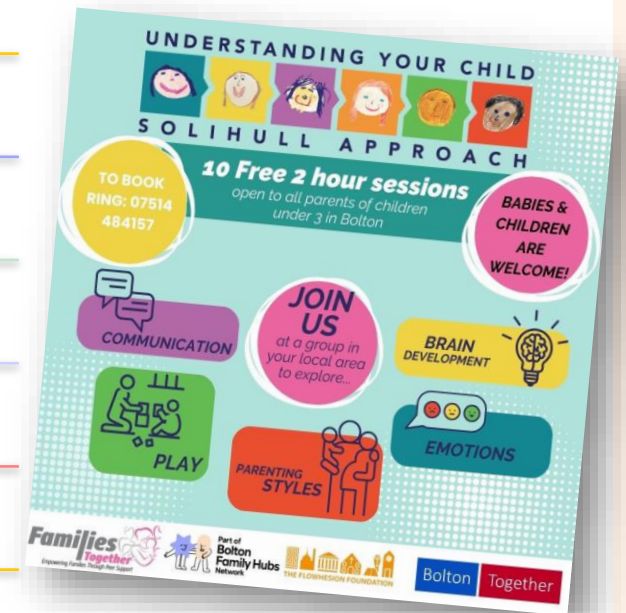
**Behaviour difficulties and what might be meant by them**

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---

**Sleep patterns**

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# Solihull groups



For more information or to book a place,  
call Families Together on **07514 484157**

Or families or professionals can complete a  
referral form via the link/QR code below:

<https://forms.cloud.microsoft/e/Y8E6Kmq2mQ>



# EARLY LANGUAGE & HOME LEARNING ENVIRONMENT (HLE) (2-4S)



# Early Language and HLE

## 5 GOLDEN RULES FOR COMMUNICATION



### Eye to Eye

Get down on the child's level so you can see their face and they yours.



Kneel during bathtime, sit on the floor with your child or sit your child on your knee.

### 10 Seconds

Wait 10 seconds, watching and listening to give the child a chance to take a turn.



Count to ten slowly in your head.

### A or B

Offer choices as often as possible throughout the day. Show and name the alternatives.



For example, "Do you want ball or train?"

### Model and Extend

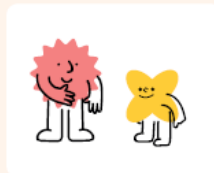
Whatever stage a child is at, repeat what they do or say and add one word.



For example, your child points to a ball, you say "ball". Your child says "ball", you say "big ball". They say "big ball", you say "yes, big red ball".

### Actions Speak Louder than Words

Use actions, facial expressions and tone of voice to help children understand and make new words stand out.



For example, rub your tummy and say, "are you hungry?"

### Amazing Facts

At just 6 weeks, babies can tell when someone has a cheerful voice or an annoyed one.

Storytelling and nursery rhymes build connections in children's brains, and their brains grow at an amazing rate at this age. By their first birthday, a child's brain is already 60% the size of an adult's.

Being bilingual is an advantage! Children who learn more than one language have more connections and activity in the memory, attention, and language areas of the brain.








Scan the QR code for videos

## 5 Golden Rules for Communication

Re-brand Posters and z-cards

Rules and messages remain the same

# Early Language and HLE

- 1  **GOLDEN RULE 5**  
Bolton Council • 117 views • 3 months ago
- 2  **GOLDEN RULE 4**  
Bolton Council • 43 views • 3 months ago
- 3  **GOLDEN RULE 3**  
Bolton Council • 34 views • 3 months ago
- 4  **GOLDEN RULE 2**  
Bolton Council • 25 views • 3 months ago
- 5  **GOLDEN RULE 1**  
Bolton Council • 37 views • 3 months ago

## New 5 Golden Rules for Communication Videos

Available on Bolton Council YouTube Channel

[Bolton Family Hubs - YouTube](https://www.youtube.com/BoltonFamilyHubs)



# Early Language and HLE

## Raising Early Achievement in Literacy (REAL)



...in the library



...in Family Hubs



...in nurseries.

Since the start of the Family Hub programme over 800 families have engaged in literacy events and/or home visits

To find out more, visit: [Learning and Development – Bolton Start Well](#)





# REAL Events

Raising Early Achievement in Literacy (REAL) events are held within Family Hubs and link sites such as Central Library throughout the year.

These events support children's Literacy development through offering a range of activities based on the four Strands of Literacy:

- Books,
- Oral Language
- Early Writing
- Environmental Print



# Chat Play Read

- The Family Hub Practitioners deliver Chat Play Read sessions in each Family Hub.
- The Chat Play Read sessions promote communication and language development for families with children aged 12months plus.
- The sessions are themed around a different Start Well story each month where children can enjoy a range of activities to spark their imagination and love for stories.





# Family Fun Time



Family Fun Time sessions offer the opportunity for the whole family to enjoy our Family Hub resources and fantastic play spaces where parents and carers can connect with their children and have fun together!

Whilst enjoying a snack, parents and carers can speak to Family Hub Practitioners and find out more about what other sessions and support they can access from Bolton Family Hubs.





# PARENT ENGAGEMENT

# Parent-carer panel



**Bolton Toy Library** facilitates a Family Hub Parent Carer Panel (12 members) to ensure parent/carers' voice is supported. They feedback on:

- The Family Hub Guide
- Safeguarding processes
- Feedback tools
- Campaigns
- The parenting pathway
- And contributed to the design of communications and delivery with Bolton Council, collecting over 1,000 unique families' voices since 2023

***Parent and carer voice and lived experience has been shaping, and continues to shape, the Family Hub programme for families in Bolton.***

# Questions and Reflection



**Any questions?**

**We'd like to invite you to take a moment to reflect on today's session:**

- How was it?
- What did you learn?
- How could you get involved? Or help us to promote the offer?
- What are you going to do next?

# Contact details



## Family Hub Practitioner Team

### SENIOR FAMILY HUB PRACTITIONERS:

- Hannah Brown [Hannah.brown@bolton.gov.uk](mailto:Hannah.brown@bolton.gov.uk) 07379077050

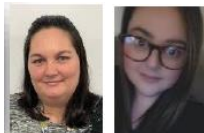


- Lizzie Simister [Elizabeth.simister@bolton.gov.uk](mailto:Elizabeth.simister@bolton.gov.uk)



### ALEXANDRA FAMILY HUB (Plus covering Westhoughton area)

- Dawn Jemmett [Dawn.jemmett@bolton.gov.uk](mailto:Dawn.jemmett@bolton.gov.uk) 07379077041
- Nicola Kenny [Nicola.kenny@bolton.gov.uk](mailto:Nicola.kenny@bolton.gov.uk) 07379077034



### BRIGHT MEADOWS FAMILY HUB

- Timea Kabdebon [Timea.kabdebon@bolton.gov.uk](mailto:Timea.kabdebon@bolton.gov.uk) 07379077153



### FARNWORTH FAMILY HUB (Plus covering Kearsley area)

- Katie Campbell [katie.campbell@bolton.gov.uk](mailto:katie.campbell@bolton.gov.uk) 07386967414



### GREAT LEVER FAMILY HUB

- Fazila Lasania [fazila.lasania@bolton.gov.uk](mailto:fazila.lasania@bolton.gov.uk) 07435879034

### HARVEY START WELL CENTRE

- Bemgba Ichull [Bemgba.ichull@bolton.gov.uk](mailto:Bemgba.ichull@bolton.gov.uk) 07386967382



### OLDHAMS START WELL CENTRE

- Janet Skinner [Janet.skinner@bolton.gov.uk](mailto:Janet.skinner@bolton.gov.uk) 07350416929



### OXFORD GROVE FAMILY HUB (Plus Horwich & Blackrod)

- Katie Worsley [Katie.worsley@bolton.gov.uk](mailto:Katie.worsley@bolton.gov.uk) 07386967388
- Leanna Brown [Leanna.brown@bolton.gov.uk](mailto:Leanna.brown@bolton.gov.uk) 07379077047



### TONGE FAMILY HUB

- Tina Mather [Tina.mather@bolton.gov.uk](mailto:Tina.mather@bolton.gov.uk) 07379077191



# Contact details



- Bolton Together – [www.boltontgether.org.uk](http://www.boltontgether.org.uk) – [Katrina.fletcher@boltontgether.org.uk](mailto:Katrina.fletcher@boltontgether.org.uk)
- Breastfeeding Together - [www.breastfeedingtogether.co.uk](http://www.breastfeedingtogether.co.uk) - 07742 234496
- Families Together - [www.familiestogether.org.uk](http://www.familiestogether.org.uk) - 07514 484157
- Home-Start HOST - [www.home-starthost.org.uk](http://www.home-starthost.org.uk) - [info@homestarthost.org.uk](mailto:info@homestarthost.org.uk) - 01204 216 537
- Bolton CVS - [info@boltoncvs.org.uk](mailto:info@boltoncvs.org.uk)
- Baby in Mind - [babyinmind.pairs@gmmh.nhs.uk](mailto:babyinmind.pairs@gmmh.nhs.uk)
- Infant Feeding co-Ordinator - [Victoria.davies@boltonft.nhs.uk](mailto:Victoria.davies@boltonft.nhs.uk)

# THANK YOU FOR LISTENING 😊

And a big thank you to our presenters:

- Dawn France – Start Well Consultant – Bolton Council
- Lizzie Simister – Senior Family Hub Practitioner – Bolton NHS Foundation Trust
- Hannah Brown – Senior Family Hub Practitioner – Bolton Council
- Katrina Fletcher – Programme manager - Bolton Together
- Elaine Butt – Development Manager - Bolton CVS
- Vicky Davies – Infant Feeding Co-Ordinator - Bolton NHS Foundation Trust
- Sarah Collinge – Senior peer support practitioner - Breastfeeding Together
- Chelsea Rookley – Baby in Mind Practitioner – Greater Manchester Mental Health NHS FT
- Tracey Whistlecraft – Family Support Manager - Home Start Host
- Steph Barrow - Practitioner – Families Together
- Nicola Kenny – Family Hub Practitioner – Bolton Council
- Lyndsey Longworth – Start Well Communication and Language Senior Consultant – Bolton Council

